



PERSON SPECIFICATION – LINK WORKER

Experience	
<p>Essential</p> <ul style="list-style-type: none"> • Experience of working with people with a range of mental health needs such as anxiety and depression • Experience / understanding of people in crisis or complex situations • Experience of working with people from a range of backgrounds and situations • Experience of recording information used for monitoring and evaluation purposes through MS packages and databases 	<p>Desirable</p> <ul style="list-style-type: none"> • Experience of actioning safeguarding issues, including advising others, safety plans, referrals and working with other relevant bodies • Experience of helping people to set their own goals through SMART action planning. • Experience of completing risk assessments • Experience of lone working • Working as part of a multi-disciplinary team • Experience of managing own caseload
Knowledge / Qualifications	
<p>Essential</p> <ul style="list-style-type: none"> • Knowledge of mental health, the impact on individuals lived experiences and the barriers they face. • Knowledge of strategies and techniques that can be implemented to promote positive mental health and wellbeing • Knowledge / understanding of safeguarding and confidentiality requirements and practices. • Willingness to engage with all training requirements aligned to this role, including mandatory training. To actively identify training needs and be prepared to engage in any other training/development opportunities relevant to this role. 	<p>Desirable</p> <ul style="list-style-type: none"> • Relevant mental health qualifications (eg counselling, NVQ in Community Mental Health) or equivalent level of worked knowledge in a community setting • Knowledge of local / GM mental health services and strategy • Knowledge of support services in the local area and how to refer to them including housing, health provisions, debt services, etc • Knowledge of the Bury area
Skills and Abilities	
<p>Essential</p> <ul style="list-style-type: none"> • Car driver / bike – ability to travel to multiple locations across the day that may be difficult to access by public transport. • Ability to maintain a calm, positive approach and deal constructively with challenging situations • Ability to motivate people to bring about change in their lives • Ability to be empathetic and listen, while at the same time maintaining professional work boundaries • Ability to work as part of a team • Ability to communicate in a range of styles to meet individual needs • Time management and strong organisation skills. 	<p>Desirable</p>



• Ability to follow good working practices and procedures	
Other	
Essential <ul style="list-style-type: none">• Ability / willingness to work flexibly around core hours	